

Online Training Manual

Getting Started

Creating your account:

IMPORTANT: All customers must create an account to access their warranty and service requests online. Customers must create an account even if they have previously registered or arranged for service using our old website.

1. Click 'Sign Up Now'
2. Choose your account type (This choice will determine whether or not you are creating a profile for your personal account or for a business account. If you are a business then you will enter your company name in the 'Company' field. All related requests concerning your warranty and/or service will be associated with your company name.
3. Complete the company information form.
4. Choose a password.
5. Click 'Submit'.

New Customer?

Welcome to Mack Worldwide Warranty.
First time visitors please create an account.

[Sign Up Now](#)

[mack customer login](#) / [mack new customer signup](#)

Mack Worldwide Warranty Customer Contact Information

Account Type
Which type of account are you?

Individual Company

An Account type must be specified to continue.

Customer Information

Company Name:

First Name:

Last Name:

Address:

Apt.#/Suite:

Country:

City:

State:

Zip:

Passwords
Password must have 6 to 30 characters, including at least one letter and at least one number. Allowable characters are letters, numbers, and these characters listed ...

Password:

Retype Password:

[Cancel](#)

[Submit](#)

Already Have An Account?

[Log In](#)

When you have completed creating your account you will receive an e-mail confirmation. You will also be forwarded to your account page called 'My Account'. From here you can add warranties to your account and create service requests.